



# Best 4G LTE internet for Everyone

Speed Quality Reliability



Get the most  
out of your mobile  
broadband

# One data Bundle

## for Voice, Data, SMS

Smile offers voice, data and SMS services over 4G LTE broadband giving you SuperFast internet access and SuperClear voice calls.

### > **Broadband service**

Enjoy InternetFreedom with the most affordable bundle range from daily, weekly to monthly. Visit <https://smile.co.tz/data-bundles/> to view bundles that suit your personal, home and/or business needs.

### > **Voice**

Connect to 066 today via the FREE SmileVoice App to enjoy clear voice calls while at home or abroad at local rates. Using SmileVoice, you get the lowest call and SMS rates. You can either use your monthly bundles for SmileVoice or purchase separately a SmileVoice ONLY Bundle.

# Recharge with **Ease**

With Mobile Money or secure online payment.

Recharge at your convenience by phone, in person or online.

## **Mobile Money recharge – Tigo Pesa, M-Pesa, Airtel Money and Easy Pesa:**

- > Pay the EXACT price of the bundle you want to recharge with;
- > Use you Smile account number or SmileVoice number as reference;
- > Smile business number is 110110.

## **Online recharge – MySmile and XpressRecharge**

- > Log into MySmile by using your email address, phone number or Smile account.
- > [www.smile.co.tz](http://www.smile.co.tz) and select XpressRecharge;
- > Using either of the two, follow the easy steps to pay with any bank card via PesaPal.

## **Other methods**

- > Point of sales e.g. Selcom, MaxMalipo;
- > Any Smile shop near you.

# Mobile money

## Recharge Steps

### Airtel Money Bundle Recharge

- > Step 1 - \*150\*60#
  - > Step 2 – choose option 5 (Make payments)
  - > Step 3 – Select option 4 (enter buss number)
  - > Step 4 – Type Smile buss number 110110
  - > Step 5 – Enter bundle price
  - > Step 6 – Enter your Smile account as reference
- Follow the rest of steps and you will be activated instantly!

### Tigo Pesa Bundle Recharge Steps

- > Step 1 - \*150\*01#
  - > Step 2 – choose option 4 (Pay Bills)
  - > Step 3 – Select option 4 (enter buss number)
  - > Step 4 – Type Smile buss number 110110
  - > Step 5 – Enter your Smile account as reference
  - > Step 6 – Enter bundle price
- Follow the rest of steps and you will be activated instantly!

# Mobile money

Recharge Steps

## M-Pesa Bundle Recharge Steps

- > Step 1 - \*150\*00#
- > Step 2 – choose option 4 (Pay by M-Pesa)
- > Step 3 – Select option 4 (enter buss number)
- > Step 4 – Type Smile buss number 110110
- > Step 5 – Enter your Smile account as reference
- > Step 6 – Enter bundle price

Follow the rest of steps and you will be activated instantly!

# **MySmile** –

## Your FREE, secure Online portal

Manage your Smile account online quickly and effectively. MySmile is available even when your data is depleted to enjoy the freedom to:

- > Recharge bundles and airtime online and pay with VISA or MasterCard via PesaPal;
- > Securely transfer airtime between accounts;
- > Check data and voice balance and usage;
- > Manage your data speed.

To secure your account privacy, do not share your login details. Should you forget your details, click the 'Reset' button on MySmile landing page to change it.

# Data Usage Guide

Here are some tips to manage your data usage:

- > Keep your Wi-Fi password secure;
- > Turn off applications when not in use;
- > Manage your speed: Select 1Mbps, 2Mbps, 5Mbps or 21Mbps via MySmile;
- > Block high data-usage websites (cloud storage, torrent, video);
- > Change permissions for background data to sync only when you choose to;
- > Disable auto-video feeds on Facebook;
- > Keep your anti-virus and anti-spam software up to date.

# YOUR Smile DETAILS

Username:

.....

Account Number:

.....

SmileVoice Number:

.....

Call +255 (0) 662 100 100

Email [customercare@smile.co.tz](mailto:customercare@smile.co.tz)